

MAURIL PRIVACY NOTICE

[Avis de confidentialité Mauril](#)

1. What Information We Collect and Why

When you use Mauril, we collect your email address, your language preference and level, your browsing history on Mauril, your IP address, your support requests, as well as the model and operating system of your device. Your progress on the platform is associated with your account.

We use this information to enable you to log in to your account, to continue where you left off when you last logged in, to communicate with you in your preferred language, to resolve your technical problems, and to analyse the performance of the Mauril platform.

Our pronunciation feature processes your voice in real-time to verify your word pronunciation, but this voice data is not retained.

2. How We Protect Your Personal Information

We have implemented robust physical, administrative, and technical security measures to protect your personal information against unauthorized access, and we regularly review our security procedures to take into account new technologies.

We conduct a rigorous vetting process of all our suppliers, who are required to handle your personal information in a safe and secure manner and to comply with all applicable laws.

We remind you that, despite all our efforts, no security measures are infallible.

3. Whom We Share Your Information With

In order to offer you our services, we share your information with a number of service providers who support our operations. For instance, these service providers may provide a platform for user account management, newsletter distribution, or provide software for pronunciation and platform usage analysis.

4. Online Tracking and Privacy Options

Mauril does not collect your data for advertising or content personalization purposes. Tracking on the platform is conducted for the following purposes only:

- Essential Functionalities: The platform saves your progress so you can advance in your learning.
- Analytics and Performance Measurement: Analyzing the platform's performance allows us to ensure its proper operation, detect errors and generate statistical reports.

You can manage the data collected about you by configuring your browser and/or mobile device settings. For more information, please visit the page corresponding to your browser or device:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Microsoft Internet Explorer](#)
- [Apple Safari pour Mac ou Apple Safari sur iPhone, iPad ou iPod touch](#)
- [Opera](#)

Any data relating to your progress on the platform is stored in your browser and can be deleted at any time.

5. Deleting Your account

A request for account deletion can be submitted through the Mauril platform and will be executed within 30 days. Statistical data on Mauril usage is retained, but is not associated with specific users.

Personal information of inactive accounts is retained for a period of two years after the last use, allowing you to resume your learning after periods of interruption. After two years, inactive accounts are deleted.

6. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. If we make important changes, we will notify you by email.